



Terms and Conditions:

It is the responsibility of the client to keep the usernames and passwords confidential as specified in the terms of

the contract. Melvin Margaret Enterprise Networks does not take responsibility for any domain, e-mail addresses hosted with other Internet

Service Providers. On acceptance of the installation quotation a 50% deposit must be paid before installation can

begin. The balance will be payable when the installation is done.

All Equipment remains the property of Melvin Margaret Enterprise Networks until paid in full. If the client purchases all equipment, Melvin Margaret Enterprise Networks cannot be held responsible for any damages to equipment, malfunction or resulting losses. All products carry a 1(one) year warranty that exclude negligence, maliciousness and natural disasters.

Any additional requirements will be charged accordingly, separately. It's the clients responsibility to test the system

regularly and to phone the support desk if problems are experienced, most problems can be resolved telephonically. If

the problem cannot be resolved telephonically a call-out fee will be charged.

Call-outs and remote support via TeamViewer/anydesk is not included in the monthly fee and will be charged separately.

I / We indemnify Melvin Margaret Enterprise Networks against any damage, loss, claims or cost that may result from being done in connection with the service being rendered and or the removal of the service. Although everything possible is done to ensure

uninterrupted service, due to maintenance and unforeseen events, Melvin Margaret Enterprise Networks cannot be held responsible for any

disruptions of the service. All disruptions will be repaired accordingly. Melvin Margaret Enterprise Networks reserves the right to terminate a

connection temporarily if found that SPAM or virus related information originated or is being sent via the connection.

Melvin Margaret Enterprise Networks reserves the right to terminate a connection permanently if the connection in question is used to download illegal and/or pirated material. In the event that an account is in arrears, Melvin Margaret Enterprise Networks reserves the right to terminate and halt all services, callouts and repairs until the account has been paid in full.



One calendar month's notice is required in order to cancel the contract, all amounts due by you must be paid in full in

order to process cancellations. Change of package: Downgrade will be effective with a calendar's months' notice and an

upgrade immediately. *Errors and omissions excepted.

Melvin Margaret Enterprise Networks will remove any content hosted which it considers illegal or for which it has received a take-down notice.

Melvin Margaret Enterprise Networks has the right to suspend or terminate the service of any customer that does not comply with the terms and conditions, acceptable or fair use policies, or any other contractual obligations.